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| --- | --- | --- | --- |
| Persons involved:  Staff, volunteers, visitors, contractors | Describe activity/event:  Public Interaction and Management re Covid-19 during Animal Experiences, Zookeeping Experiences and Tours | Describe equipment used:  Various | Work area:  Zoo |

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| Activity | Hazard(s) | Persons at risk/  numbers affected | Existing control measures | Initial  Risk  Likelihood x Severity = Risk | | | Additional control measures | Residual Risk  Likelihood x Severity = Risk | | |
| L | S | R | L | S | R |
| Experiences and tours re Covid-19 | COVID-19 Virus spreading between staff, visitors, contractors and volunteers - Contracting the virus by inhalation or by touching surfaces contaminated with the virus (vulnerable groups – Elderly, Pregnant workers, those with existing underlying health conditions) | Staff, contractors, visitors and students  1 – 10 person | * Hand washing facilities with soap and water have been provided and are maintained in a clean and hygienic condition * Alcohol gel sanitisers available across the site, particularly in any area where washing facilities not readily available * Frequent cleaning surfaces that are touched regularly, particularly in areas of high use/risk such as door handles, light switches and toilets, using appropriate cleaning products and methods by cleaning contractor * Enhanced PPE to be worn dependent on nature of experience – (depending on individual Experience – see full document below) * Masks still freely worn if staff / visitors choose to wear one | 2 | 3 | 6 |  |  |  |  |
| Experiences and tours re Covid-19 | PWP animals becoming infected with the COVID-19 Virus; COVID-19 Virus spreading between staff, visitors and volunteers - contracting the virus by inhalation or by contact with individuals already carrying the virus | Staff, visitors, students and volunteers  1 – 10 persons | * All processes have been revised to ensure risk of contamination minimized * Restrictions and regulations have reduced, and the risk has significantly decreased due to ongoing vaccination programmes and natural immunity. * Face masks still worn around certain animals | 2 | 3 | 6 |  |  |  |  |
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| **Severity of harm rating**   |  |  |  |  |  | | --- | --- | --- | --- | --- | | **1** | **2** | **3** | **4** | **5** | | Slight / Superficial | Minor injury | Serious injury/Lost time (RIDDOR) | Severe / Specified injury (RIDDOR) | Permanent  (RIDDOR)  Fatal / Permanent Disability | | Full recovery expected | | | | | Minimum disruption to normal activities | Return to normal activities expected within 7 days | Return to normal activities expected after 7 days | Return to normal activities expected to be protracted | | **Likelihood rating**   |  |  |  |  |  | | --- | --- | --- | --- | --- | | **1** | **2** | **3** | **4** | **5** | | Improbable | Unlikely / Remote | Possible | Very probable | Certain | | **Risk rating**   |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | |  | | **Severity (S)** | | | | | **S (Severity) x L (Likelihood) = R (Risk rating)** | | **1** | **2** | **3** | **4** | **5** | | **Likelihood (L)** | **1** | 1 | 2 | 3 | 5 | 5 | | **2** | 2 | 4 | 6 | 8 | 10 | | **3** | 3 | 6 | 9 | 12 | 15 | | **4** | 4 | 8 | 12 | 16 | 20 | | **5** | 5 | 10 | 15 | 20 | 25 | |

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| Comments:  While Covid-19 is still in circulation, the control measures imposed by the government have now been removed. Steps taken to control the spread of the virus are now taken by the company or on a personal basis. | | | | | |
| Risk Assessment carried out by: Lisa Pressland  (Print and Sign) | | | Approved by Line Manager: Lynn Whitnall  (Print and Sign) | | |
| Department / Building / Project: Head of HR and H&S | | | Date of Risk Assessment: 10/07/20 | | |
| RECORD OF RECEIPT | | | |
| I, the undersigned, hereby certify that I have received information relating to the attached risk assessment, that I understand the contents thereof, and will comply with and use the control measures as stated. I will raise any issues relating to the assessment with my Line Manager. | | | |
| Name | Signature | | Date |
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| **Assessment Review** | | | | | | |
| **07/10/2020** | **Name:** | **Lisa Pressland** | **Role:** | **Head of HR and H&S** | **Signature:** | Lisa Pressland |
| **19/07/2021** | **Name:** | **Lisa Pressland** | **Role:** | **Head of HR and H&S** | **Signature:** | Lisa Pressland |
| **25/04/2022** | **Name:** | **Lisa Pressland** | **Role:** | **Head of HR and H&S** | **Signature:** | Lisa Pressland |
| **06/01/2023** | **Name:** | **Lisa Pressland** | **Role:** | **Head of HR and H&S** | **Signature:** | Lisa Pressland |
| **13/12/23** | **Name:** | **Chris Woodall** | **Role:** | **H&S Officer** | **Signature:** | Chris Woodall |
|  | **Name:** |  | **Role:** |  | **Signature:** |  |
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**Experience Check Sheet:**

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| **Experience/Tour** | **Keeper to Wear Face Mask or Shield:** | **Participant to Wear Face Mask:** | **Participant to Wear Disposable Gloves:** | **Notes:** |
| Feed the Big Cats | No | No | No | Snow Leopards no longer included in Experience due to extra vulnerability and keepers will still wear masks working with them |
| Wolf Encounter | No | No | No |  |
| Meet the Meerkats | No | No | No |  |
| Tickle a Tapir | No | No | No |  |
| Meet the Red Pandas | Yes | Yes | Yes | Still high risk due to previous health conditions |
| Mini Zookeeper | No | No | No |  |
| Shadow a Zookeeper | No | No | No |  |
| Feed the Lemurs | No | No | No |  |
| Sloth Experience | No | No | No |  |
| Mini Zookeeper | No | No | No |  |
| Champagne Breakfast | N/A | N/A | N/A | Do not currently have a venue for breakfast due to development work. To be reviewed once Tiger Habitats/Treetops/Walkways are complete. |
| VIP Tours – Gold, Silver & Bronze | \* | \* | \* | \*Guidelines as per the Experience Included (i.e. Feed a Big Cat or £99 experience) |
| Reptile & Bug Encounter | N/A | N/A | N/A | Discontinued |
| Shadow a Monkey Keeper | N/A | N/A | N/A | Discontinued |
| Big Cat Brunch | N/A | N/A | N/A | Discontinued |
| Big Cat Tea | N/A | N/A | N/A | Discontinued |
| Photography Days | N/A | N/A | N/A | Discontinued |